



My Ombudsman

Need help with your MassHealth benefits? We're here for you.

Are you a MassHealth member? Do you need assistance getting a covered service or benefit from MassHealth?



We can answer questions about your MassHealth benefits and services.



We help explain denial letters, address problems with accessing health coverage and more.

We Listen. We Work Together.

How to Contact Us



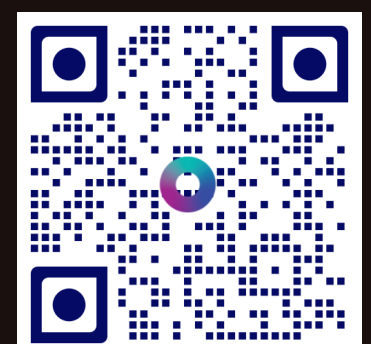
Helpline: 855-781-9898 (English, Español, and other languages)
Videophone: 339-224-6831 (for Deaf and Hard of Hearing)



info@myombudsman.org



myombudsman.org



Monday through Friday 9am to 4pm